

Wellspring Studio - Terms & Conditions

By booking and receiving treatment with Wellspring Studio, you acknowledge and agree to the following terms and conditions:

Medical & Health Disclosure

- All clients are required to complete a health screening and consent form prior to treatment.
- It is your responsibility to provide accurate and complete medical history information, including medications, allergies, medical conditions, pregnancy status, and recent illnesses.
- Our practitioners reserve the right to decline or discontinue treatment if deemed clinically inappropriate or unsafe.
- GP and/or specialist approval may be required pending your medical history and current health status

Not a Substitute for Medical Care

- IV infusions and wellness treatments provided by Wellspring Studio are complementary wellness services and are not intended to diagnose, treat, cure, or prevent any disease or medical condition.
- These services are not a substitute for professional medical advice, diagnosis, or emergency treatment.

Results & Individual Responses

- Individual responses to IV therapy and wellness treatments may vary.
- No guarantees are made regarding outcomes, benefits, or effectiveness of treatments.

Appointments & Cancellations

- We kindly request at least 24 hours' notice for cancellations or rescheduling.
- Late cancellations or failure to attend may incur a cancellation fee or forfeiture of deposit

Payments & Refunds

- Payment for initial appointments is required prior to the ordering and preparation of your infusion.
- Payment is required at the time of service unless otherwise arranged.
- Due to the nature of our services, refunds are not provided for completed treatments, prepared infusions, or change of mind.

Risks & Side Effects

- While IV therapy is generally well tolerated, potential risks and side effects may include bruising, discomfort, infection, dizziness, allergic reactions, or other unforeseen complications.
- By proceeding with treatment, you acknowledge and accept these risks.

Late Arrivals

- Late arrival may result in a shortened appointment or rescheduling to avoid impacting other clients.

Privacy

- All personal and medical information collected is kept confidential and managed in accordance with applicable privacy laws.

Age Requirement

- Clients must be over 18 years of age to receive treatment at Wellspring Studio

Liability

- Wellspring Studio and its practitioners shall not be held liable for any adverse effects or outcomes where treatment was provided in good faith and with informed consent.

By booking an appointment and receiving treatment, you confirm that you have read, understood, and agreed to these Terms & Conditions.